

Terms & Conditions

Upon making a reservation at The Ship, please read the terms and conditions which are subject to the date of your booking and the area in which you have chosen to reserve. You are bound by these terms and conditions upon confirmation of your reservation.

Provisional bookings are not bound by T&C's stated below; however, we have the right to cancel or refuse a booking on the basis that no deposit is made, significant details are not confirmed and/or other guests require the same time, date and bookable area that are able to make a deposit within a more appropriate time scale.

A. Reservations made outside;

a(1) Reservations can be made in our pergola area only from Monday-Thursday during opening hours.

a(1.1) A deposit of £10 per person is required for table bookings outside in the pergola area for groups of 10 or more.

a(2) Only one area can be booked at any one time. If we believe guests are planning on changing their reserved area at short notice, guests will be asked to make a deposit regardless of the number of guests.

a(2) We do not take bookings for any tables on our riverside decking at any time. We work on a first come first served basis.

B. Reservations made for private heated cabins;

b(1) Cabins can be reserved from Monday-Friday . Please see website for full opening hours.

b(1.1) Cabins can be booked out simultaneously, a deposit per cabin is required.

b(2) Cabins seat up to 10 people and are enclosed under the pergola area. Cabins can be used as a base for guests. If a customer's party is larger than the seated capacity cabins can still be booked for up to 20 people. This must be made clear upon confirmation of the reservation.

b(3) A deposit of £200 must be made per cabin hire upon confirmation of the reservation. The deposit is non-refundable in cash or card. Deposits will be loaded onto a tab and used to purchase food and drinks. Deposits can be redeemed on the evening **ONLY**.

b(3.1) Guests are to make themselves known on arrival to start a tab in able to use their pre-paid deposit. A debit or credit card is held as a guarantee. The tab cannot be paid with individual purchases. Staff will request payment for additional purchases to be paid upon departure.

b(4) Cabin reservations have access to Dolali and our BBQ and Burger Shack menu. Orders cannot be made from both the bar menu and A le Carte menu in this area.

C. Reservations made in the restaurant;

c(1) Bookings of 10 or more will require a deposit of £10 per person. The deposit can be taken of the final bill or redeemed in cash. Deposits can be redeemed on the evening **ONLY**.

c(1.1) £10 per person will be redeemed by us for every no show.

c(2) All bookings of 8 or more will incur a service charge of 12.5%.

c(3) Only the A le carte menu can be purchased.

D. Private Hire

d(1) Private hire spaces can be exclusively reserved from Monday-Saturday.

d(1.1) Room 1 has a capacity of 24 seated & requires a minimum spend of £750.

d(1.2) Room 2 has a capacity of 36 seated , features a 55 inch flat screen television screen & requires a minimum spend of £1,500.

d(1.3) We also have the option of hiring out both Room 1 & 2 up to a capacity of 60 seated & requires a minimum spend of £2,500.

d(2) A deposit of £10 per head must be made upon confirmation of any booking.

d(3) Deposits will be loaded onto a tab for the purchase of food and drinks. Guests are to make themselves known on arrival. A debit or credit card is held as a guarantee. The tab cannot be paid off with individual purchases. Staff will print a full tab receipt for additional purchases to be paid upon departure.

d(3) All minimum spend agreements must be adhered to. If the minimum spend is not reached, staff have the right to retain the remaining amount from the debit or credit card held as a guarantee.

d(4) Only the A la Carte and set menu can be purchased in this area.

Cancelation policy: 48 hour's notice is required in order for guests to retain their deposit.

Please be aware that once our full capacity is reached, we will operate a queuing system. Please ensure your party arrives at the same time to avoid disappointment

We look forward to having you.

General Manager: Olivier Jolly